

# TREASURER

## Accounting

⇒ **Departmental Goal:** Provide for a timely transfer process

**County-wide Goal:** *County Resources*

1020

► **Objective:** Transition 100% of departments and school districts to using an automated transfer process to reduce processing time by FY2018.

→ **Measure:** % of departments and school districts transferred.

▷ **Strategy:**

7020

Implement an automated transfer system

Target / Benchmark :				
FY13/14	FY14/15	FY15/16	FY16/17	FY17/18
60% complete	70 % complete	80% complete	90% complete	100% complete

## Investments

⇒ **Departmental Goal:** To ensure investments are made with respect to safety of the investments, liquidity and earnings.

**County-wide Goal:** *County Resources*

1021

► **Objective:** That interest investment rates exceed the Merrill Lynch U.S. Agency 1-3 year index which is a variable index that increases and decreases due to worldwide economic conditions.

→ **Measure:** Interest Investment Rates (%) Over/(Under) the Merrill Lynch U.S. Agency 1-3 year index.

▷ **Strategy:**

7021

Monitor changing market conditions and investment options while adhering to the County investment policy.

Target / Benchmark :				
FY13/14	FY14/15	FY15/16	FY16/17	FY17/18
0.33%	0.40%	0.50%	0.50%	0.50%

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## Revenue Collection

⇒ **Departmental Goal:** Provide for the efficient collection of tax revenue.

**County-wide Goal:** *Customer Satisfaction*

1022

► **Objective:** Increase the percent of payments paid early by 4% by FY 2018.

→ **Measure:** Percent of annual payments received prior to the 2nd half tax delinquency date.

▷ **Strategy:**

7022

Continue sending delinquent notices in June and December and selling liens to encourage payments.

Target / Benchmark :				
FY13/14	FY14/15	FY15/16	FY16/17	FY17/18
59%	60%	61%	62%	63%

## Tax Collection

⇒ **Departmental Goal:** Increase Public knowledge in electronic access to tax information.

**County-wide Goal:** *Customer Satisfaction*

1023

► **Objective:** Increase the number of customers who electronically access tax information via [yumacountyaz.gov/treasurer](http://yumacountyaz.gov/treasurer) by 10% each year from 15,699 to 25,285 by end of FY 17/18.

→ **Measure:** Number of customers who access tax information via [yumacountyaz.gov/treasurer](http://yumacountyaz.gov/treasurer).

▷ **Strategy:**

7023

Publicize [yumacountyaz.gov/treasurer](http://yumacountyaz.gov/treasurer) through Channel 77, mailings, the County webpage and press releases.

Target / Benchmark :				
FY13/14	FY14/15	FY15/16	FY16/17	FY17/18
17,269	18,996	20,896	22,986	25,285

## Warrant processing

⇒ **Departmental Goal:** Provide for the timely processing of warrants.

**County-wide Goal:** *County Resources*

1024

► **Objective:** Reduce the number of encoding errors on warrants to zero by the end of FY 17/18.

→ **Measure:** Number of encoding errors.

▷ **Strategy:**

7024

Send warrant files daily to the bank.

Target / Benchmark :				
FY13/14	FY14/15	FY15/16	FY16/17	FY17/18
4	3	2	1	0